

# AMITY GLOBAL INSTITUTE

## MODULE SYLLABUS

Course	Post Graduate Diploma in Management
Module Title	Operations and Supply Chain Management
Module Syllabus No. (if any)	NIL
Year Offered	2018
Start-Date	February 2018 / September 2018
End-Date	January 2019 / August 2019
Syllabus / Content / Learning Outcomes	<p>On successful completion of the module, participants will be able to:</p> <p><b>Knowledge and Understanding</b></p> <p>a) Investigate and critically evaluate the range of concepts and techniques available to operations managers so as to enable effective business decision making.</p> <p>b) Demonstrate conceptual and practical understanding of the opportunities and constraints that organisational characteristics place on operations managers and on operational decision making in the supply chain context.</p> <p>c) Critically discuss and evaluate the theoretical and real life applications of topics in the indicative content, analysing and evaluating the benefits they offer to an organisation and the challenges to be overcome in implementing them.</p> <p><b>Subject- Specific Skills</b></p> <p>d) Critically evaluate the business relevance of the concept/topic studied, with a view to understanding the value of its adoption to an organisation.</p> <p>e) Design evidence based and contextually relevant solutions to a range of case study scenarios to illustrate the applicability of the Operations Concepts, Tools and Techniques studied.</p> <p>f) Assess the capacity and capability of an organisation to deliver Quality and Value to Customers both internal and external to the organisation.</p> <p><b>Key Skills</b></p> <p>g) Make discriminating use of a range of learning resources in order to solve problems within the domain of International Supply Chain and Operations Management.</p> <p>h) Communicate the solutions arrived at, and the critical evaluation underlying them.</p>
No. of Teaching Hours	Contact Hours – Lectures, Seminars & online activity (13 x 3) = 39 Independent Preparation, pre-reading and analysis (13 x 7) = 91 Workshop activity (2 x 7) = 14 Workshop Preparation = 6 Assignment Work = 50 TOTAL= 200
Teaching Methods	Lectures, tutorials, case-studies analysis, research journals and group discussion.
Assessment Methods and Weightages	Essay/Report (2,000 words) – 40% Case Study (3,000 words) - 60%
Skills for Maximising Learning Outcomes	Reading and research
Dates of Examinations, Major Assessments and Assignments	TBA
Recommended Text	F. Robert Jacobs and Richard Chase - Operations and Supply Chain Management – 2013 - McGraw-Hill / Irwin
Additional Reference Texts (if any)	NIL.
Additional Remarks (if any)	NIL

Note: All Information provided to Amity will be kept strictly confidential except for those required under statutory requirements and by government authorities and relevant university partners and accreditation bodies as part of the regulatory or course requirements.

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Lesson No.	Learning Outcome
1	Developing Strategic Capability in Operations Management; Introduction to Operations Management
2	Strategic Issues in Operations Management
3	Managing Operations in a Global Context
4	The Design of Services, Products and Processes, Location, Layout and Flow
5	Management of Supply Networks; Capacity and Inventory management
6	Planning and Control; Pervasive Issues in Operations Management
7	Total Quality Management
8	Lean management
9	Corporate Social Responsibility
10	Risk - Performance Measurement and Improvement including triple Bottom Line

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