

# AMITY GLOBAL INSTITUTE

## MODULE SYLLABUS

<b>Course</b>	<b>Advanced Diploma in Business Management</b>
Module Title	Operations Management
Module Syllabus No. (if any)	NIL
Year Offered	2018
Start-Date	May 2018 /September 2018
End-Date	May 2019 /September 2019
Syllabus / Content / Learning Outcomes	<p>On successful completion of the module students will be able to:</p> <p><b>Knowledge and Understanding</b></p> <p>a) Explain the purpose and value of operations management in organisations.</p> <p>b) Compare and contrast the key operations management concepts.</p> <p><b>Subject-specific Skills</b></p> <p>c) Apply the Operations Management Model as a basis for effective resource management.</p> <p>d) Distinguish between concepts and techniques and know how to apply them for the benefits that can be delivered through their adoption.</p> <p>e) Understand the importance of delivering Quality (i.e. Customer satisfaction) in any operational context.</p> <p>f) Identify various forms of waste and improvement opportunity within in any regular operations process situation.</p> <p><b>Key Skills</b></p> <p>g) Develop problem solving skills.</p> <p>h) Select an appropriate format for effectively presenting written work.</p>
No. of Teaching Hours	<p>Teacher Managed Learning Eg : Lectures : 48 Hrs</p> <p>Student Managed Learning Eg : Tutorials, Seminars etc : 152 Hrs</p> <p>TOTAL = 200</p>
Teaching Methods	Lectures, tutorials, case-studies analysis, research journals and group discussion.
Assessment Methods and Weightages	Written Assessment 1 (1500 Words) – 50% Written Assessment 2 (1500 Words) – 50%
Skills for Maximising Learning Outcomes	Reading and research
Dates of Examinations, Major Assessments and Assignments	Examination Period (not all modules have end-of-semester / year examinations) Indicative: December 2018 & May 2019/ January 2019 & September 2019

Note: All Information provided to Amity will be kept strictly confidential except for those required under statutory requirements and by government authorities and relevant university partners and accreditation bodies as part of the regulatory or course requirements.

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Recommended Text	Barrons Education Series - Operations Management
Additional Reference Texts (if any)	NIL
Additional Remarks (if any)	NIL

Lesson No.	Learning Outcome
1	Introduction to the module and a history of operations management
2	Quality management
3	The design of products and services
4	Supply network design
5	Layout and flow
6	Technology in processes
7	People jobs and organisation
8	The nature of planning and control
9	Capacity management
10	Supply chain management
11	Lean management
12	Project planning and control
13	Performance measurement and management
14	Improving operations - Operations and corporate social responsibility
15	Operations strategy
16	Environmental issues and sustainability in ops management

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